



CLIENT SUCCESS STORY

PRO Club Uses KnowledgeLake to Maximize their Migration to SharePoint Online

The PRO Club in Bellevue, Washington is an award-winning health and wellness club and salon. Founded by renowned cardiovascular surgeon Dr. Mark Dedemenico, their resort-style destinations are on the forefront of breakthroughs in health and longevity. The 272,000 square foot facility in Bellevue is home to a range of sports specific courts, state-of-the-art pools and exercise rooms, restaurants and a medical spa. As one of the premier health club providers in the United States, PRO Club

needed a different approach to document management that would allow them to keep pace with innovations in business technology and leverage Microsoft SharePoint Online.



250,000

PRO Club migrated 250,000 documents to Office 365. And now, PRO Club is using the KnowledgeLake Platform as a centralized, logically-organized resource for the entire organization.

"KnowledgeLake works seamlessly with SharePoint Online. It has a SharePoint search app that allows us to customize the search functionality of document libraries quickly and easily, using any data field we choose."

Aaron Withington

ITS Senior Technician
PRO Club



CUSTOMER

PRO Club
www.proclub.com

INDUSTRY

Health and Wellness

CUSTOMER PROFILE

PRO Club first opened its doors in 1973 and since then has been dedicated to the health and well-being of their members, now with three facilities in Washington. The 272,000 square foot facility in Bellevue is home to a range of sports specific courts, state-of-the-art pools and exercise rooms, restaurants and a medical spa.

THE CHALLENGE

PRO Club had recently migrated from SharePoint on premise to SharePoint Online to take advantage of a number of cloud-based benefits in cost, scalability and service. As a result, they needed document management tools for scanning and data capture that would complement the move and enable process efficiencies and innovations across the various departments within the company.

"The system had to be easy to use, but most of all, work with our SharePoint Online document repository," said Aaron Withington, ITS Senior Technician at PRO Club.

"We were looking for a document management system that would allow us to scan, index and retrieve documents based on fields we define."

Aaron Withington

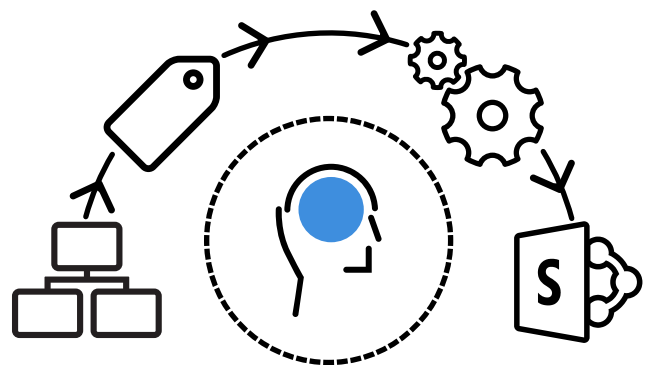
ITS Senior Technician
PRO Club

This made finding a complementary tool that would allow users the ability to search and interact with SharePoint easily of utmost importance. Fortunately, according to Withington, PRO Club didn't need to look far. "We first became aware of KnowledgeLake back in 2007 when we were looking for a replacement for our aging document management system Docuware," he explains. "We investigated several document management systems and we liked what KnowledgeLake had to offer in terms of customizable document types and indexing workflows."

Despite many other options available, Withington explains that making the choice for a company-wide solution was an easy one. "We are happy KnowledgeLake customers, and prices for comparable systems were at least as much or more than the KnowledgeLake solution, so we decided to expand our use of KnowledgeLake rather than adopt another solution."

OUR SOLUTION

PRO Club utilized KnowledgeLake to migrate from SharePoint on-premise to Office 365 in the cloud. The effort encompassed about 250,000 documents. But in addition to the migration, PRO Club is using the KnowledgeLake platform as a centralized, and logically-organized resource for the entire organization. Departments including Accounts Payable, Membership Events, Security and Payroll all have files indexed, classified and stored electronically in SharePoint Online via KnowledgeLake. This dramatically streamlined operations and helps extend the use of SharePoint, turning it into a valuable platform for future efficiencies and process innovation.





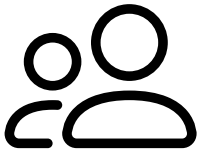
THE BENEFITS

The KnowledgeLake platform is helping PRO Club by making it much easier and faster for employees to ingest and index documents with metadata. Enterprise use across multiple departments increases the capture and sharing of information using SharePoint Online and improves efficiencies across the company. The familiar, easy-to-learn interface works seamlessly with SharePoint, bringing new value and ROI.

"The KnowledgeLake solution works seamlessly with SharePoint Online."

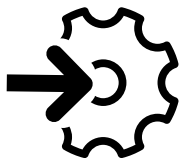
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Easy training for scanning, indexing and retrieval of documents.

Once set up the system is very easy to use to ingest documents, email and other records into SharePoint. The interface is straightforward and intuitive. This minimizes training for a duty that is often performed by temporary workers.



Seamless integration with Office 365.

After migrating to Office 365 and SharePoint Online, PRO Club found that the KnowledgeLake's Content Services for Office 365 helps users customize the search functionality of document libraries quickly and easily. Users can index and search on any data field they choose, and save searches for easy access.



Secure in the cloud.

Using the both the security included with KnowledgeLake and the Azure AD/SharePoint Online security settings, PRO Club was able to create workflows and document libraries that can only be accessed by approved users.