



ECM Modernization for Government

- 20+ Years in business
- Sealed Bidding Compliant
- 5X Microsoft Partner of the Year
- SSL/TLS encryption for all connections
- SOC 2 Type 2 Compliant
- HIPAA Compliant

KnowledgeLake helps government agencies modernize their content to improve key processes like records management and compliance. Our turnkey, Cloud-native SaaS combines RPA, workflow, and intelligent document processing in a single user-friendly, cost-effective platform that's leveraged by government agencies to reduce costs, automate workflows, and improve security and compliance.

The Smartest Way to Modernize ECM

Securely manage and optimize the entire process of document capture, ingestion, classification, reviews & approvals, and lifecycle management in one fully cloud-native Enterprise Content Management (ECM) system. By leveraging intuitive AI and machine learning, KnowledgeLake allows government agencies to achieve unparalleled accuracy and consistency in complex, high-volume document processing. Our industry-leading automation platform can help lower costs, boost efficiency, and eliminate the risk associated with lost and misfiled data.

Solution Features

- Unlimited users
- Process automation driven by machine learning and RPA
- Cloud native
- Integrates with ERP, workflow engines, and line of business systems
- Up and running in hours with effortless scalability
- Leverages your existing systems
- Consumption-based pricing

Solution Value

- Accelerate public service delivery.
- Eliminate errors, ensure accuracy, and avoid missing paperwork.
- Easily configure case management and document workflows.
- Migrate documents from outdated ECM or legacy document management platforms and systems, without the pain of endless IT projects.



“KnowledgeLake has significantly cut down on the amount of time it takes users to complete a process end to end and is generally quick and easy to use.”

Rishi Gulhar, Enterprise Services Team,
Montgomery County, Maryland



“By adding the KnowledgeLake platform, we were able to bridge the gap on the pieces that were missing in SharePoint to help make going digital a reality.”

Virdis Gamble, Productivity Services Manager, SFMTA

SOC 2 Type 2 Compliant

KnowledgeLake is committed to providing the highest level of security to our customers. That’s why we undergo an annual 3rd Party System and Organization Controls (SOC) 2 Audit to provide ongoing assurance that we have measures in place to protect your data.

Data Center and Network Security

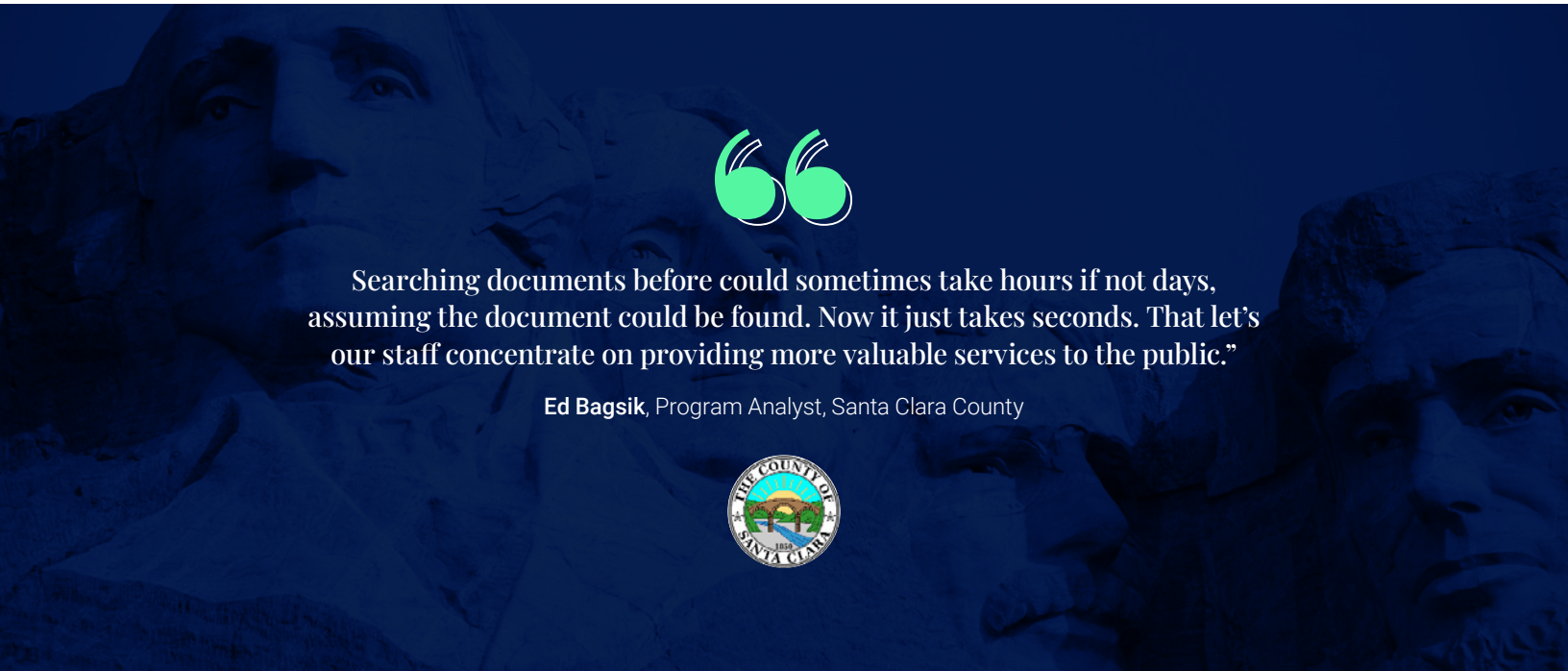
We host all our software in Microsoft Azure datacenters. Microsoft provides an extensive list of compliance and regulatory assurances, including SOC 1-3, and ISO 27001.

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Microsoft Partner
2020 Partner of the Year Finalist
Government Award

KnowledgeLake integrates directly with Microsoft Office 365 Government Community Cloud (GCC) and GCC High to ensure compliance and data security. KnowledgeLake is a Microsoft Government Partner of the Year.



Searching documents before could sometimes take hours if not days, assuming the document could be found. Now it just takes seconds. That let’s our staff concentrate on providing more valuable services to the public.”

Ed Bagsik, Program Analyst, Santa Clara County

