



Intuitive AI Powered Enterprise Automation for Government Agencies

- 20+ Years in business
- Sealed Bidding Compliant
- 5X Microsoft Partner of the Year
- SSL/TLS encryption for all connections
- SOC 2 Type 2 Compliant
- HIPAA Compliant

KnowledgeLake's Cloud-native 4-point automation platform automatically ingests, digitizes, indexes, and categorizes content in any format. Intuitive AI extracts the needed data and routes it to the right people directly in the correct application, and our Intelligent Access gives your team instant and secure access to the right information from any business application. The result is that your agency can shift its focus from manual document processing to improving public service delivery.

Accelerate your agency's mission with digital labor.

KnowledgeLake's digital labor gives you unprecedented efficiency in critical administrative processes, from general administration to housing to public works to public transportation.

Intuitive AI-powered Workflow Automation helps you improve workflows within and across departments to eliminate errors, ensure accuracy, and avoid missing paperwork.

Solution Features

- Unlimited users
- Process automation driven by machine learning and RPA.
- Cloud native
- Integrates with ERP, workflow engines, and line of business systems.
- Up and running in hours with effortless scalability
- Leverages your existing systems.
- Consumption-based pricing

Solution Value

- Accelerate public service delivery.
- Eliminate errors, ensure accuracy, and avoid missing paperwork.
- Easily configure case management and document workflows.
- Migrate documents from outdated ECM or legacy document management platforms and systems, without the pain of endless IT projects.



“KnowledgeLake has significantly cut down on the amount of time it takes users to complete a process end to end and is generally quick and easy to use.”

Rishi Gulhar, Enterprise Services Team,
Montgomery County, Maryland



“By adding the KnowledgeLake platform, we were able to bridge the gap on the pieces that were missing in SharePoint to help make going digital a reality.”

Virdis Gamble, Productivity Services Manager, SFMTA

SOC 2 Type 2 Compliant

KnowledgeLake is committed to providing the highest level of security to our customers. That’s why we undergo an annual 3rd Party System and Organization Controls (SOC) 2 Audit to provide ongoing assurance that we have measures in place to protect your data.

Data Center and Network Security

We host all our software in Microsoft Azure datacenters. Microsoft provides an extensive list of compliance and regulatory assurances, including SOC 1-3, and ISO 27001.

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Microsoft Partner

2020 Partner of the Year Finalist
Government Award

KnowledgeLake integrates directly with Microsoft Office 365 Government Community Cloud (GCC) and GCC High to ensure compliance and data security.

KnowledgeLake is a Microsoft Government Partner of the Year.

carahsoft.

The partnership between Carahsoft, The Trusted Government IT Solutions Provider®, supporting Public Sector organizations across Federal, State and Local Government and Education and Healthcare, and KnowledgeLake offers a wide range of advantages for government agencies:

- **Enhanced Efficiency:** The combined expertise of Carahsoft and KnowledgeLake enables government agencies to optimize and automate their document and workflow processes. The AI-powered platform reduces manual tasks, eliminates data entry errors, and accelerates overall processing time.
- **Compliance and Security:** Government agencies can confidently handle sensitive information while adhering to strict regulatory requirements. KnowledgeLake's automation platform ensures the highest level of security and compliance standards.
- **Cost Savings:** Government agencies can do more with fewer resources by streamlining and eliminating manual paper-based workflows. This includes significant cost savings by automating manual document-related tasks, reducing labor costs, and minimizing errors.
- **Seamless Integration:** The partnership ensures seamless integration with existing government systems such as SharePoint, allowing agencies to leverage their current investments while enhancing their document management capabilities.

For more information about KnowledgeLake Products and Services available through our partner Carahsoft, visit: <https://www.carahsoft.com/knowledgelake>