

CLIENT SUCCESS STORY

Minnesota University Streamlines Mission-Critical Processes in the Cloud



Client
Public University

Industry
Higher Education



“KnowledgeLake is part of a tapestry of technology that is helping us solve really important business processes. That streamlining of processes has been really, really valuable.”

– System Engineer at University



BUSINESS NEEDS

A KnowledgeLake customer since 2006, this Minnesota university had an existing legacy KnowledgeLake solution that was unnecessarily complex. To streamline document workflows and improve operational efficiency, the university decided to move to KnowledgeLake's

modern, Cloud-native solution. While the transition to the Cloud was a critical step for the university, obtaining a modern workflow solution that could easily integrate with other modern systems was also imperative.



SOLUTION

The university's transition to the Cloud has significantly improved operational efficiency, streamlined document workflows, and enabled seamless integration with modern systems.



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KnowledgeLake



“KnowledgeLake and SharePoint Workflow are very mission-critical. KnowledgeLake can easily hook into other modern systems.”

– System Engineer at University



BENEFITS

The transition to the Cloud has resulted in improved operational efficiency by enabling the university to streamline document workflows. The university’s admissions department is currently looking into leveraging KnowledgeLake Intuitive AI’s ability to automatically index transcripts.

Improved Operational Efficiency:

With KnowledgeLake, the university can receive transcript documents from a variety of sources and then efficiently index and route them through the workflow engine. Employees now spend far less time managing transcript documents since the formerly manual, paper-based process has been digitized and streamlined.



The university has also gained a workflow solution that easily integrates with other modern systems.