# KnowledgeLake Process Automation

# Automate your most complex document processes.

Unify workflows across applications and systems and bolster productivity on one platform.

#### Enhanced Workflow Engine

KnowledgeLake's process automation engine empowers your organization to easily design and manage even the most complex automated processes.

#### Orchestrate automated workflows on a single platform.

Workflow engines are only as good as their ability to connect to other applications and systems. Ours is built to connect from the ground up.

#### Get people across your organization going right out of the gate.

The interface is intuitive for beginners, while seasoned professionals can design more complex workflows.

#### A process automation engine that specializes in document process automation.

Most workflows involve documents. Our engine was made to handle them.

# Solve the most complex workflow automations

with routing for approvals, conditional routing, looping, error handling, and granular permissions.

### Track the status of your processes in one place

without piecing it together from different applications.

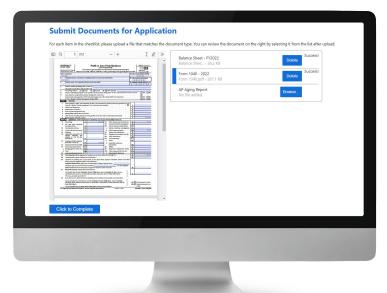
#### Digital Experience (DX) Portal and Forms

Our DX Portal and Forms simplify the way you gather documents and data from your customers, streamlining your internal processes and elevating the customer experience.

# Loop customers right into your workflows.

Streamline your internal processes and remove the friction from your customer experience. Make document and data collection easier for you and for them.

A view of the user experience when uploading documents through the Portal.



#### Easily configure your

**portal/forms** to obtain exactly the information you need with drag-and-drop tools anyone can use. Customize the design to match your brand standards.

### Know exactly where everything is.

No more hunting for documents in your email.

## *Elevate the customer experience.*

Give customers transparency into the status of their applications and transactions.

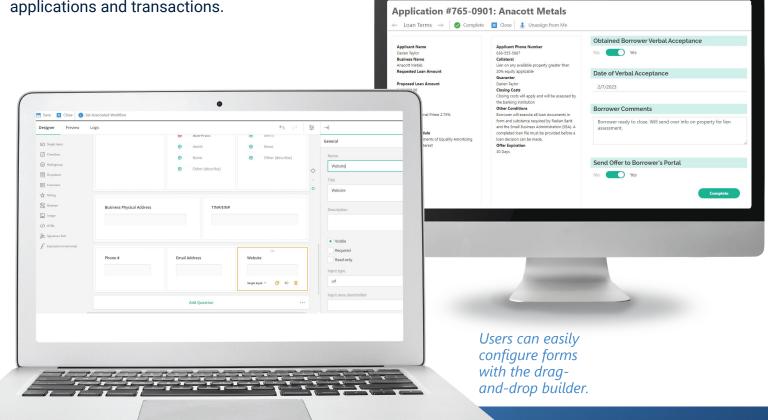
## Get answers from customers, fast.

Missing something? Just need more information? The DX portal makes it easy for customers to provide it.

## Automate customer interactions.

Set up customer form responses and document uploads to kick off the next step in a workflow step and shrink process times.

Within the Portal, internal users can quickly complete assigned tasks.



#### Ready to schedule a demo?

Just call your KnowledgeLake sales rep, or contact us.

#### KnowledgeLake

888-898-0555 knowledgelake.com/contact-us